

Helping your healthcare routine fit your lifestyle...

Not everyone can access their GP surgery during its normal opening hours. SystmOnline helps by letting you manage your appointments and repeat medication over the internet.

All you need to do is speak to practice staff to get your user name and password. Then you can start using the SystmOnline service!

"I booked my appointment over the internet as soon as I woke up in the morning feeling unwell"

"I have a busy home and work life so don't always have time to get to the practice to order my medication. I ordered it online which meant I didn't have to rush or cope without it until I had time to order it in person"

"The self registration form online is so simple. Staff called me to say they'd received my information within hours"

With SystmOnline you can:

- View existing appointments
- Book a new appointment
- Cancel an appointment
- View your medication
- Request repeat medication
- Change your demographic details
- Fill in practice questionnaires

If you are new to this practice you can also register online.

SystmOnline is available to patients 24 hours a day, 365 days a year.

Place your practice stamp here:

tp^p

systemone
ONPATIENT - ONRECORD



View, book and cancel appointments, view and request medication, fill out online questionnaires and even register as a new patient - all using a quick and easy online service.



SystemOnline makes booking appointments and requesting medication easy - any time



Login

If you already have a username and password, enter them here.
If you do not have a username and password, contact your practice to register for SystemOnline.

User Name

Password

Login

Help

For any other questions or assistance, contact your practice.

Manage your appointments online

Booking your next appointment over the internet is easy. You can do it any time without waiting for surgery phone lines to open. So, whether it's the middle of the night, your lunch break at work, or even if you're away on holiday, you can login and secure an appointment within seconds.

Forgotten when your appointment is?

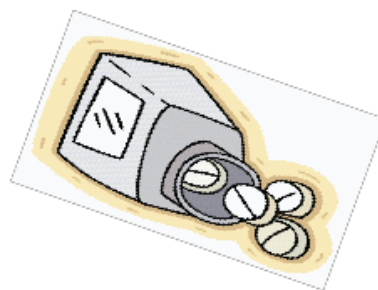
Login to SystemOnline and see it! You can also change the time or cancel your appointment if it's no longer needed.

Manage your medication online

If you find it hard to get to the practice to order your next repeat prescription, SystemOnline could make your life easier.

Simply login to SystemOnline and view a list of the medication you have been prescribed. Select the prescription you need and click the 'Request Medication' button.

All you have to do then is go and collect your prescription as normal whenever it's ready.



Need to change your details?

With SystemOnline it's easy. Just login and change your phone numbers or address.

You can also complete questionnaires online to monitor specific health issues or give feedback on your practice.

Are you a new patient?

With SystemOnline you can register your details so that the first time you visit the practice your details will already be recorded.

Simply click the 'Register at this practice' button on the webpage and fill in the simple form - it's all information that you will have to hand. Then click 'Submit' and the job is done.

All you have to do then is sit back and wait for the practice to contact you.

Security

The SystemOnline service has been developed and tested using standards set out by a government body called NHS Connecting for Health.

All personal information used by SystemOnline is secure and protected. It is only available to staff at your practice who have the appropriate security controls, i.e. those managing appointments, repeat prescribing or patient registration.

