

You can find more information about the PPG on the Mythe Medical Practice website [www.mythemedical.co.uk](http://www.mythemedical.co.uk).

You can also contact the Group in writing and in confidence to: -

The Chair of the PPG  
c/o Mythe Medical Practice  
1<sup>st</sup> Floor Devereux Centre  
Barton Road, GL20 5GJ

### **Mythe Medical Practice PPG**

**Chairperson: Malcom Nunn**  
**Secretary: Pauline Shaw**

### **Where can I find more information about Patient Participation Groups?**

Mythe Medical Practice PPG is a member of the National Association for Patient Participation (NAPP) whose website is [www.napp.org.uk](http://www.napp.org.uk) and provides much useful information.



## **Patient Participation Group**

**Our Practice Patient Participation Group (PPG) is a group of selected patients who meet regularly to review the work of the practice and constructively help to maintain and improve the services offer by Mythe Medical Practice.**

**The group is affiliated to the National Association for Patient Participation.**

**Find out more about us in this leaflet**



## Find out what we do and how you can make use of the PPG...

There are so many changes taking place within the NHS and Social Care that it is sometimes difficult to know where to make your suggestions heard or to voice your concerns. The PPG is one of the ways you can do this at a local level, right here within the practice. It enables registered patients to be more directly involved in the practice.

The aim is for patients and staff to work together to share ideas which may help to improve the service and facilities offered by the practice and so help patients take more responsibility for their own health and wellbeing. The objective is to ensure that the practice offers the best possible service to its patients.

### How is this done?

- By offering suggestions and providing feedback from patients on such things as appointment systems, consultation times, communications with patients, clinics and health information.
- Assisting with the development of questionnaires and surveys to obtain patients views and reviewing feedback.
- Assisting with the development of new local services.
- Exploring the changing needs of patients.
- Investigating the impact of wider NHS changes on the work of the practice.
- Offering practical help with Flu & Covid vaccination clinics to ensure that patients are comfortable, and the service is as efficient as possible.
- Assisting with health and wellbeing education activities within the practice.

## How does the PPG operate?

- ❖ The PPG meets every two months for about one and a half hours.
- ❖ The group has usually about 12 members who have volunteered and been selected following a formal interview.
- ❖ A Doctor and a Practice Manager is present at each meeting to provide a report and to answer questions.
- ❖ The group has a Chairperson and a Secretary who currently are...
  - Chair: - Sheila Ryan
  - Secretary: - Pauline ShawOther members are from a variety of backgrounds and age groups, some without direct medical experience but all with concern to maintain and improve the standards of service received by the patients within the practice. Comments or suggestions for discussion at our meetings are welcome.
- ❖ The group also provides representation at local NHS meetings where the development of health and social care services for the wider Tewkesbury area are being discussed.

